

Dear Anthony,

Thank you for reserving here at Daphne Boutique B&B Rome.

(Please have this email available via printed copy or mobile device for when you check in).

Check-in date: Friday, 8 June, 2018

Check-out date: Saturday, 9 June, 2018

Number of nights: 1

Number of people: 4

Family room*

Location: Daphne - Via degli Avignonesi 20

Rate includes breakfast.

Amenities: hairdryer, iron, mini-fridge, coffee/tea making facilities, complimentary wi-fi, Please note that we do not have televisions.

*Additional amenities in the Junior Suite: complimentary private in-room Mac with high-speed wireless internet connection, alarm clock with iPod docking station, bathrobes and slippers.

*Please be informed that as of September 1st, 2014, Rome's City Council has implemented a new law requiring a 3.50 -Euro per person per day accommodation tax, which must be paid in **cash only**. This tax is not part of your reservation bill, so please keep in mind this additional sum to be paid.*

ARRIVAL

Rooms are ready by 2pm. Check-out is 10:30am. You are welcome to leave luggage here if you arrive prior to check-in or are leaving Rome after check-out.

CANCELLATION/CHANGE POLICY

*Cancellations made more than 15 days before arrival: no additional charge, exclusive of the non-refundable deposit which will be forfeited.

*Cancellations made 0-15 days before arrival, or no-show: FULL STAY CHARGED.

*Changes to reservation more than 15 days before arrival, including changing dates of stay, shortening stay, and changing number of people may result in new availability, i.e. you may be offered a different room type or location, at a different rate, subject to availability and management's discretion. Any such changes must meet minimum-night stay requirements.

*Changes 0-15 days before arrival, including during your stay, involving changing dates of stay, shortening stay, and reducing number of people: FULL STAY CHARGED.

*Cancellation charges/fees are not applicable towards future reservations.

*All cancellations must be in writing. The date of cancellation is the date in which we receive your written communication to us.

NB:

*Please note that the non-refundable deposit required at the time of booking will not be reimbursed, credited or transferred.

*We reserve the right and you hereby authorise us to charge your credit or debit card for any damage incurred to your room or the hotel during your stay (including without limitation specialist cleaning) or for any items that are missing when you leave.

*Your personal data won't be resold, redistributed or published for any commercial purpose other than our need to contact you.

We make ABSOLUTELY NO EXCEPTIONS to these policies for any reason. We suggest you purchase **travel insurance** (http://www.romewise.com/money-in-rome.html#travel_insurance).

If there is anything else you need help with before you arrive, please let us know. We look forward to your visit!

Best regards,

Eloi

Daphne - Rome Boutique B&B